



For Strong Health
Physician services, please,
call our Customer Service
Staff today at
585-273-2710, or
our out-of-area
toll-free number
1-888-925-4301,
and for services billed by
Strong Memorial Hospital;
please call 585-275-3400,
so we may help you.



University of Rochester Medical Center

Strong Health
Charity Care Program
*Assuring Care for
All Who Need It*



Financial hardship should never stop you from getting the medical care you need. Perhaps your job offers a health plan but it doesn't cover some care you need. Maybe unemployment has made it hard for you to make ends meet and bills are piling up. We may be able to help ease your financial burden.

The Strong Health Charity Care Program helps those who are unable to pay medical bills from any Strong Health facility or physician. You may qualify for discounts on medical care through the Charity Care Program if:

- ♥ You do not have health insurance,
- ♥ You have health insurance but it does not cover all of the medical care you need,
- ♥ You are not eligible for Medicaid.
- ♥ You meet financial criteria.



Our goal is to be sure that people in our community can get medically necessary services regardless of their ability to pay. Our Customer Service Specialists are eager to answer your questions and work with you to help you apply for assistance with your medical bills.

If you have questions about paying your medical bills, please call us right away. You may be eligible to apply for discounts. Our Customer Service Specialists will help you learn more and will give you a list of items needed for your application. These include documents that explain your financial situation and need for help with medical bills, for you and those in your household who rely on you for care.

If you already have medical bills you cannot afford to pay, don't wait to call for help. The sooner we can process your application for Charity Care, the sooner we will know how we can help you.